



Travis County
Emergency Services District No. 2

Annual Report to the Community



2018

"Because We Care"

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WHO WE ARE

We serve and protect health and safety and strive to enhance the quality of life. We are recognized as the Fire Department that goes above and beyond, providing superior levels of traditional and innovative service.

WHY

"Because We Care"

MISSION

We are committed to the preservation of life and property in that order. We will meet those needs by being a high performing fire department that educates the community, administers the fire code, prepares for and responds to incidents involving Emergency Medical Services, Fire, Hazardous Materials, Water Rescues, Trench Rescues, Confined Space Rescues, High and Low Angle Rescues, Building Collapses, Transportation Accidents, Unsafe Conditions, and Public Assistance.

CORE VALUES

Workforce Safety
Honesty & Integrity
Customer Service
Performance
Openness & Teamwork
Diversity
Forward Thinking
Ethics
Excellence
Participation



MESSAGE FROM THE CHIEF

I am pleased to present the 2018 District Annual Report. Travis County Emergency Services District No. 2 has experienced major transformation over the last few years. The safety of our employees has been and will continue as our highest priority. A large part of the District is driven by this focus. Additional full-time equivalent staff were added to ensure four-persons assigned for each engine and aerial. The District has deployed protective clothing and equipment not only for additional staff, but also replacement of existing clothing and equipment in a more rapid cycle to further reduce potential exposure of personnel to carcinogens.

Another strategic focus has been on the enhancement of emergency medical services. During 2017, the District was forced to place two additional ambulances into service earlier than planned. The District rose to the challenge and acquired the additional staffing and training to achieve the needed number of paramedics. The addition of two paramedic squads also enhanced service delivery and allowed the District to innovatively deliver emergency medical services in a non-traditional manner. Of special note is the efficiency gained by meeting service delivery using a less expensive apparatus. Paramedic squads do not necessarily utilize ambulances and therefore use less expensive vehicles that still place paramedics at the patient's side in a rapid manner.

Construction of Fire Station No. 5 puts the District in a much better position for reducing response times and improved standards of coverage. Construction of our Central Receiving facility will finally enable the District to be more efficient and effective with receiving, storing and managing its medical supply inventory, and storage and maintenance of mission critical equipment.

Looking to the future, the District must be postured to accommodate our changing community. Not only does the increase in growth and development drive demand for service, there is a changing expectation for services. For one, affordable health care has directly and indirectly driven a greater demand for emergency medical services. Today, public demands for fire and rescue service have changed from what was once considered a simple issue of "putting wet stuff on red stuff." Hazardous materials, construction methodologies, and population densities along with special need populations all place a greater burden on the District's preparedness. The District will need to be proactive with its Community Risk Assessment, analyze the information and prepare to reactively respond. In doing so, the District will be able to make better utilization of its resources that are relevant to meeting our mission long term.



The Journey to Now

The District's History 1955 to 2018



1955 Pflugerville Fire Department
Founding Members



1955 Pflugerville Schuetzen Halle
Shooting & Drinking Club

1950s- due to a historic drought, concerned citizens canvassed their neighbors for donations to purchase a fire truck. The Pflugerville Volunteer Fire Department (PVFD) was formally chartered and a fire truck purchased in the summer of 1955. Later that year, PVFD was deeded the six acres at Railroad and Pecan by the members of the Pflugerville Schuetzen and Kegel Verein. In 1956, PVFD was 280 associate members and 33 firemen strong and had constructed a 1,400 ft² fire hall using timbers from the old club building.



PVFD Unit No. 1
1955 1-Ton Chevrolet for \$4,000



Main Street Pflugerville
July 21, 1971



PVFD First Class A 1982
1967 International

1970s to 1980s- a structure fire on Main Street in 1971 burned and destroyed an entire block of Pflugerville compounded by an inadequate water supply. The results caused PVFD to realize it did not have adequate equipment and began initiatives to improve its capability. The first Class A was placed into service in 1982. The mid-80s saw bunker gear issued to each firefighter for the first time. In 1985, the firefighters led an effort to form a rural fire prevention district (RFPD) to address increased service demands due to rapid growth and development. RFPD No. 3 was approved by the voters in August 1985 and supported a 3-cent tax limit on each \$100 of appraised property value. The first career firefighter, the Fire Chief, was hired in 1986. Station #2 on Thermal Drive in Wells Branch was opened in 1987.



Station #2 Ribbon Cutting 1987
Thermal Drive Wells Branch

The Journey to Now

The District's History 1955 to 2018



Station #3 1996
Kelly Lane

1990's – continued growth demanded increased services. The District called for a vote to convert the RFPD to an Emergency Services District (ESD) in 1991. The voters approved and Travis County ESD No. 2 was chartered in January 1992 giving the District a new tax limit of 10-cents per \$100 of appraised property value. The PVFD turned over its assets to the District which acquired additional fire apparatus and placed the first career firefighters on a 24-hour shift in 1996. Station #3 opened in October 1996 and Station #4 in November 1999.



Station #4 1999
Pflugerville Parkway



First Quint
Placed into service 2003



Administration Building 2008



Medic 211 – Advance Life Support
Service 2017



PflSD Fire & EMS Academies 2018

2000's and 2010's – throughout the last decade and a half, the District has continued to increase service to meet the growing demands of the community. Milestones include acquisition of the first Quint in 2003, reconstruction of Central Station #1 and construction of the Administration building and Conference Education Center. It was quickly realized that the community needed its own dedicated advance life support. With support from the voters in 2014 that increased the amount of sales tax collected, the District rolled-out its first full-time ambulances in 2017; four by the end of that year. Due to an increase in demand for firefighter/EMTs, the District partnered with the Pflugerville Independent School District to host fire and EMS academies giving high school seniors access training in order to be certified and operate as firefighters in their hometown starting in 2018.



DISTRICT FISCAL YEAR 2018 BUDGET

\$23,482,807

\$12,331,788

Emergency Operations

\$2,192,623

Training

\$1,011,501

Community Risk Reduction

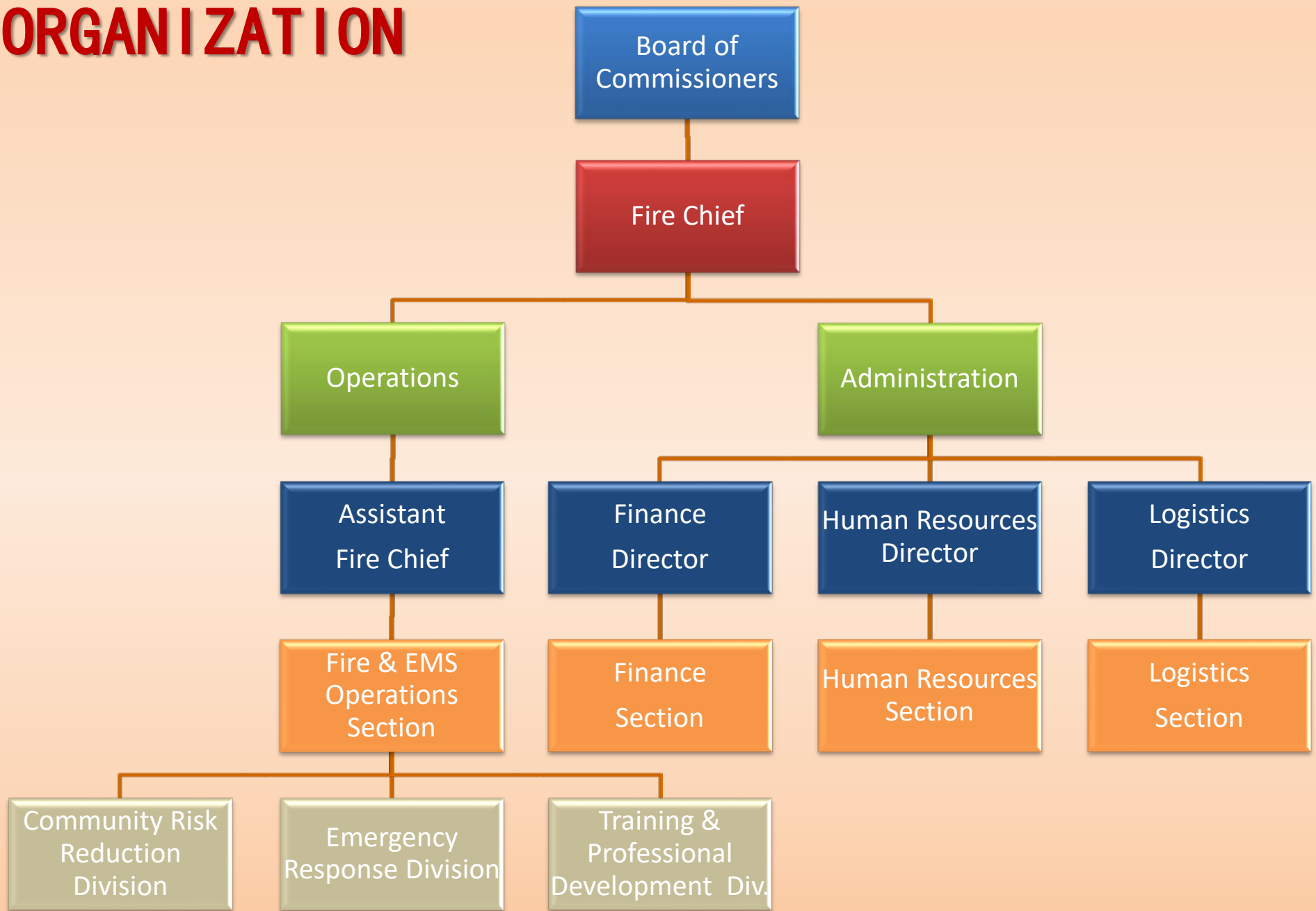
\$4,064,140

Administration

\$3,882,755

Capital Expense & Debt Service

ORGANIZATION

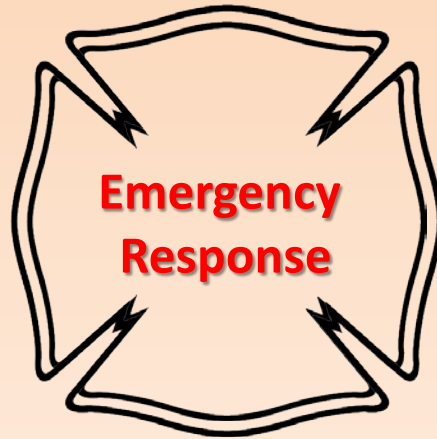


STAFFING



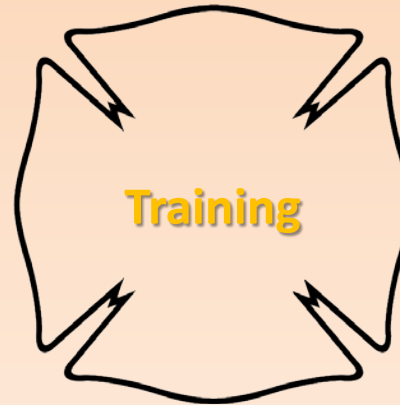
- Fire Chief
- Finance Director
- Accounting Support (3)
- Human Resources Director
- HR Support (3)
- Logistics Director
- Logistics Support (8)

18 Staff



- Assistant Fire Chief
- Battalion Chiefs (3)
- Safety Captains (3)
- Accountability Lieutenants (3)
- EMS Field Trainers (3)
- Quint Captains (3)
- Engine Lieutenants (12)
- Apparatus Specialists (15)
- Firefighter/Paramedics (99)

142 Staff



- Battalion Chief
- Training Captains (2)
- EMS QA/QM Coordinator
- HS Academy Coordinator
- Health & Fitness Coordinator
- EMS Education Coordinator

7 Staff



- Risk Reduction Manager
- Risk Reduction Officer
- Fire Inspectors (4)
- Public Educators (2)

8 Staff

District Total 175 Staff



PFLUGERVILLE
FIRE DEPT.
TRAVIS COUNTY EMERGENCY SERVICES DISTRICT 2

E231

TRAVIS COUNTY
E.S.D. NO. 2

231

PFLUGERVILLE
FIRE DEPT.
E231

IN 2018,
TRAVIS
COUNTY
ESD NO. 2
RESPONDED
TO
9,959
SERVICE
CALLS

A YEAR OF EMERGENCY RESPONSE

Structure Fires	92
Brush/Grass Fires	81
Other Fires	2,115

FIRE CALLS	2,288
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Medical Priority 1	571
Medical Priority 2	1,820
Medical Priority 3	1,483
Medical Priority 4	1,770
Medical Priority 5 +	1,008
Misc.	163

NON- FIRE CALLS	6,815
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CANCELLED CALLS

Fire	335
Medical	494
Other	27

TOTAL CALL VOLUME	9,959 *
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* 18,285 total responses due to more than one unit on many calls

ADMINISTRATION

The District Finance, Human Resources and Logistics Sections provide direct support to the operational divisions including Emergency Response, Training, and Community Risk Reduction. Housed in the Administration building, these Sections conduct many tasks under the following broad categories; financial planning and budget forecasting, fiscal accounting, human resources, benefits and payroll management, procurement, facility management, public records management and information dissemination, and regulatory compliance. Through these support Sections, the department operates a \$23 million budget from strategically placed fire stations and administrative facilities.

These support Sections oversee the following tasks:

- ☐ Financially forecast District resources for current and future operations
- ☐ Prepare, defend, and execute the District's annual budget
- ☐ Prepare and execute the District's annual external audit
- ☐ Process expenditures, invoices and purchase card transactions, and travel planning
- ☐ Submit grant applications, manage grant expenditures, and prepare for audits
- ☐ Assist the public with request for information, reports, records and other subpoenas
- ☐ Report required information to various state and federal agencies
- ☐ Conduct accurate and timely employee semi-monthly payroll, timekeeping, and compensation incentives
- ☐ Negotiate, establish, and maintain employee benefits
- ☐ Recruit, screen, and process candidates for employment
- ☐ Liaise with City and School District administration and officials
- ☐ Create, negotiate, and manage contracts for services and purchases
- ☐ Maintain facilities worth over \$40 million including technology, utilities, and infrastructure

ACCOMPLISHMENTS

- ☐ Managed fire station and warehouse construction projects
- ☐ Submitted grant applications for over \$3.1 million for equipment, staffing and community outreach
- ☐ Acquired and fielded two new ambulances and a training fire engine
- ☐ Secured over \$6 million in construction financing
- ☐ Implemented improved firefighter physical examinations to screen for cancer and cardiac conditions
- ☐ Recognized by the State of Texas as a direct supporter to military veterans through recruitment, hiring and retention programs
- ☐ Implemented High School academy programs with PfISD for both fire and medical services

FUTURE PROJECTS

- ☐ Construction of Fire Station No. 6
- ☐ Planning and acquisition of additional land
- ☐ Purchase of new apparatus
- ☐ Staffing for new Quint Company
- ☐ Acquire and deploy second set of bunker gear in support of our cancer prevention program
- ☐ Implementation of community health program in order to reduce non-emergent calls
- ☐ Expanded emergency medical services



**WE
HIRE
VETS**

**Employer
Recognition
Program**

Honoring Texas employers for their commitment to hiring veterans

FIRE STATIONS

LOCATION

APPARATUS



Central

203 E Pecan Street
Pflugerville

FIRE ENGINE
AMBULANCE
MEDIC SQUAD
BRUSH TRUCK
COMMAND VEHICLES
RESERVE ENGINE



Station 2

15300 Bratton Lane
Austin

FIRE ENGINE
QUINT
AMBULANCE
BRUSH TRUCK



Station 3

2301 Kelly Lane
Pflugerville

FIRE ENGINE
AMBULANCE
BRUSH TRUCK
AIR-LIGHT TRAILER
RESERVE ENGINE



Station 4

911 Pflugerville Pkwy
Pflugerville

FIRE ENGINE
AMBULANCE
MEDIC SQUAD
BRUSH TRUCK
SAFETY VEHICLE
RESERVE AMBULANCE
RESERVE QUINT



Station 5

1541 W Pflugerville Loop
Pflugerville

UNDER
CONSTRUCTION

ADMIN FACILITIES

LOCATION



Administration

201 E Pecan Street
Pflugerville



Conference & Education Center

201B E Pecan Street
Pflugerville



Central Receiving

911B Pflugerville Pkwy
Pflugerville
UNDER CONSTRUCTION



Hall

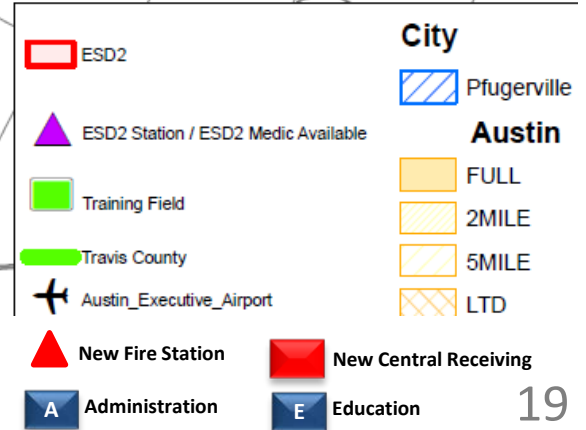
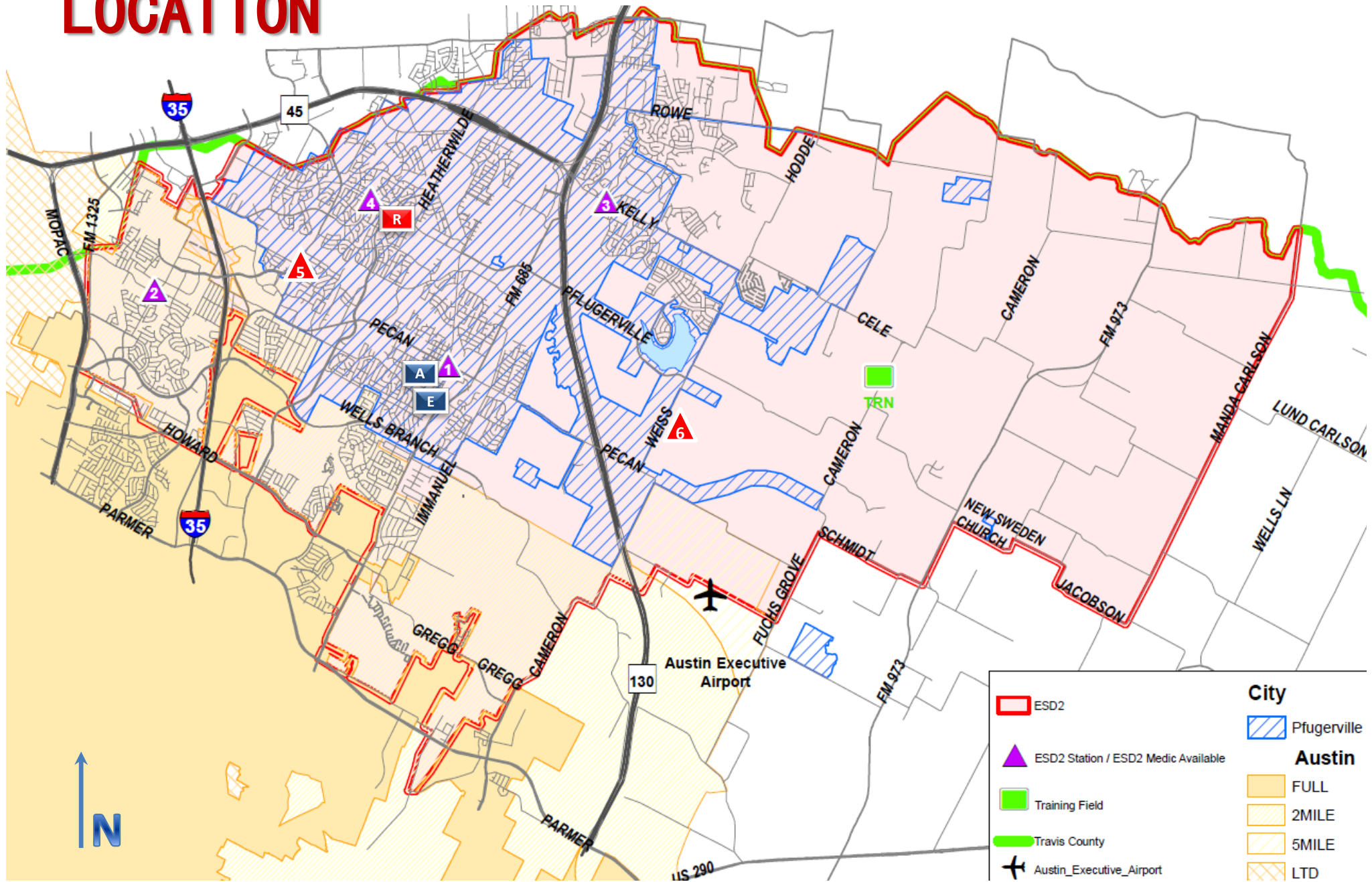
203B E Pecan Street
Pflugerville



Training Field

18412 Cameron Road
Manor

LOCATION





EMERGENCY OPERATIONS

Led by the Assistant Fire Chief, the Operations Section of the District is comprised of 142 firefighters who provide protection, emergency medical services and technical rescue to the more than 133,000 citizens and visitors of the greater Pflugerville area covering almost 80 square miles. In 2018, the District responded to 9,959 calls for service with more than two-thirds of the requests being medical in nature. The District provides Advanced Life Support (ALS) with many of the dual certified State of Texas firefighters holding the certification for Paramedic. The remaining firefighters hold the certification for Basic or Advanced Emergency Medical Technician which allows for Basic Life Support (BLS) capabilities. Each of the four front line ambulances and two medical squads require a paramedic assigned at all times.

In addition to running emergency response requests, the staff tests and maintains equipment on a scheduled basis, trains and practices critical tasks daily, and provides daily upkeep of the fire stations and apparatus. Staff assists with public education and hosts visitors at the fire stations.

The Division is divided into three 24-hour shifts (A, B, and C) with a staffing level of 46 personnel per shift. The Division operates out of four fire stations staffing four engines, a quint company, four ambulances, and two medic squads. Each station is supervised by a company officer under the direction of a battalion chief who is the Shift Commander. Included with the Shift Commander in the Battalion Headquarters are a Safety Officer, Accountability Officer, and an EMS Field Trainer.



142

**firefighters
trained**

14,865

**hours of
training**

7

**incident /national
command classes**

Firefighters are required to prepare for all types of hazards. Established at the federal and state level, training requirements ensure the District firefighters' skills and knowledge are continually strengthened. This

Training Division

enables all members of the District to accomplish the mission of the District in a competent and professional manner. Members know and understand what to do, how to do it, and why we do it. Led by a Battalion Chief, the Division is comprised of two fire training officers, a High School fire academy coordinator, a health & fitness coordinator, an EMS education coordinator, and an EMS quality assurance coordinator. The Division utilizes a 15 acre training facility including a multi-story burn building, propane props, physical ability training course, and rescue props.

**5 wildland
& 3 rescue
certification
courses**

**8,640
hours
internship
training**

4,100

**hours new
recruit training**

26

**High School
students trained
over 2 semesters**

17

**TCFP
certification
courses**



616

**Smoke Alarms
Installed**

620

**Plan
Reviews**

1,966

**Total
Inspections**

Community Risk Reduction Division,

formerly known as Prevention, is focused on public awareness, education, and the application of codes and standards for all publically accessible locations across the District. As a result, the Division has a direct impact on the safety of each citizen living, working, and visiting in the District. Led by a manager, the division is staffed by a risk reduction fire officer, 4 fire inspectors and 2 public educators. Together they directly support the District's commitment to the proactive preservation of life and property.

108

**School Facility
Inspections**

30

**Station
Tours**

357

**Public
Education
Engagements**

156

**Apartment
Inspections**



RETIREMENTS

Kevin Croegaert
Jimmy Sides

Assistant Chief
Risk Reduction Captain

Nov 18, 2018
Sep 1, 2018

PROMOTIONS

Nick Perkins
Michael Anderson
Josh Beyer
Anthony Lamanna
Andres Goez
William Swaim
Blake Brown
Dan Bertling
John Lawless

Assistant Chief
Battalion Chief
Fire Captain
Fire Lieutenant
Fire Lieutenant
Fire Lieutenant
Apparatus Specialist
Apparatus Specialist
Apparatus Specialist

Jul 12, 2018
Jun 7, 2018
Jul 12, 2018
Jan 16, 2018
Jan 16, 2018
Jul 12, 2018
Jan 16, 2018
Jan 16, 2018
Jul 12, 2018

NEW HIRES

Jenna Welch
Robert Andrade Jr.
Juan Cadena
Kyle Deal
Josh Hughes
Juan Jaimes-Hernandez
Mikell Kelley
Brian O'Faolain
Abraham Palomarez
Peyton Perrier
Justin Sebesta
Josh Lantz
Monica Harrison
Dan Berger
Glen Smith

Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Firefighter/EMT
Fire Inspector
Accountant
Risk Reduction Manager
Fleet & Equipment Coordinator

Jan 15, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Jan 22, 2018
Mar 19, 2018
Apr 09, 2018
Aug 13, 2018
Nov 26, 2018



Travis County Emergency Services District No. 2

203 E. Pecan Street, Pflugerville, Texas 78660

www.PflugervilleFire.org

www.facebook.com/PflugervilleFire