RFP 202108 Addendum # 1

The due date for responses is October 22, 2021.

Q. Please provide an exact list of the type and number of devices NOT currently owned by TCESD2.

A. In general, the District owns all of its server and network hardware, but proposers will need to provide all hardware and software needed for all firewall, routing, and VPN services.

Q. Please specify what virtual machine hosts are not owned by TCESD2 and which are expected to be provided by the Proposer?

A. All servers and their underlying virtual machine hosts are owned by the District.

Q. Is the Proposer expected to provide "managed workstations" listed on the price sheet or will the Proposer simply be managing these workstations which are already owned by TCESD2?

A. All workstations are owned by the District. The proposer will manage the workstations.

Q. Will the Proposer be responsible for providing service to the 6 Analog Lines listed, or will the Proposer simply be managing the lines?

A. The proposer will provide the lines and manage them.

Q. What building card access system do you use? Is it under a maintenance agreement?

 A. The card access system is Card Access 3000, Version 2.9.88 (Build 276). It is past end of life and not under a maintenance agreement. Netronix supports the physical access panels.

Q. What fax service do you use?

A. The District's current electronic fax service is provided as a service by the current IT provider. Proposers need to provide their own electronic fax solution.

Q. Is your co-located facility at Data Foundry? Where are the current MetroE connections terminated? Can the current MetroE contract remain, but be terminated at Data Foundry? Who pays for this service?

A. The District's colocation environment is provided by our current IT provider and is currently housed in their facility at Data Foundry. All MetroE circuits are also provided by our current IT provider, terminate in their facility, and are not transferable. Proposers must provide their own connectivity and colocation solution.

Q. What is the hypervisor that you use for your virtual machines?

A. VMWare ESXi.

Q. What IP telephony system are you using? Is it under a maintenance agreement?

A. We use the current IT provider system. It is the expectation of the District that the proposer provide their own turn key solution.

Q. Section 4.0 says, "the proposer will provide" and lists a number of items. Does that mean we will be replacing and/or renewing existing contracts for all those services?

A. Yes. The district contracts with the IT provider. It is up to the provider to secure the circuits, services, and software licenses and bill the District. The cost should be included in the proposal.

Q. Can you provide an inventory of all District owned hardware? Model number, serial numbers, manufacturer.

A. The District can't provide such details out of privacy and security concerns. In summary, however, all servers are Dell, and all workstations are Dell with the exception of about 7 Microsoft Surface machines and 4 special-purpose electronic whiteboard workstations. The District pays for all repairs and new equipment. The are approximately 140 computers and 3 actual servers.

Q. What is co-located? If District owned, please note in the inventory what is co-located. If not District owned, please provide an inventory. How many racks does it require? How many U's does it require?

A. The District has one colocated server, a Dell PowerEdge R730 with a 2U footprint. All other colocated services: network, firewall, backup services, and Internet bandwidth, are provided by our current IT provider.

Q. Is "MSFT Office 365 Business" listed on the price sheet "Microsoft 365 Apps for Business"?

A. Yes

Q. Please explain the difference between "managed gateway" and "managed next-gen firewall.

A. There is none. Our current config has legacy and new devices doing the same function.