

Annual Report

Travis County Emergency Services District No. 2



2024



Sign up for our monthly email list to get:

- * Invitations To Fire Station Open Houses & Special Events
- * Smoke Alarm Battery Check Reminders * Seasonal Safety Tips



[pflugervillefire.org/
newsletter](https://pflugervillefire.org/newsletter)



When you need us, we'll be there.

About Us



Meet Our Commissioners

The Board of Commissioners is entrusted with overseeing the governance of emergency services in our community. These individuals are appointed by the elected Commissioners Court of Travis County to serve in this important role. Our commissioners are selected based on their expertise, leadership, and commitment to public service, and each is expected to meet specific eligibility criteria outlined in Texas law.

The Board's primary responsibility is to ensure effective, efficient emergency response and manage public resources responsibly. With a focus on transparency, fiscal responsibility, and community safety, the Board works to support our first responders and protect the well-being of all residents in ESD 2.



Rico Reyes
President



April Griffin
Vice President



Mike Howe
Treasurer



Robert Turner
Assistant Treasurer

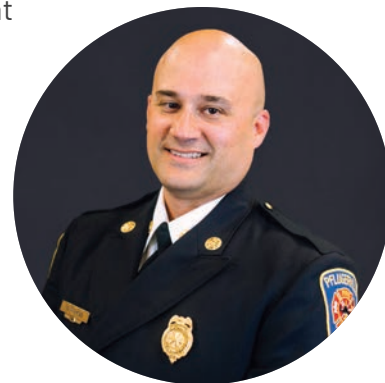


Randall Reese
Secretary

A Message From Fire Chief Nick Perkins

This past year has been one of tremendous growth and progress for our department as we met an ever-increasing demand for emergency services. In 2024, we also saw major milestones in our infrastructure, including the construction of a permanent fire station at our Station 7 location and significant improvements to our training center. Our previous facility served us well for 30 years, but as the community and our department have grown, so have our training needs. We are excited for the completion of this project in 2025, ensuring our firefighters and paramedics receive the highest level of training to be at their best when you need us most.

On behalf of our entire department, I want to extend my heartfelt gratitude for this community's unwavering support of public safety. Your commitment allows us to serve with excellence, and we are honored to protect and serve you.



Nick Perkins
Fire Chief

Resources

Our Resources And Coverage

Our fire department operates from 8 strategically located stations, ensuring rapid response across our community. We staff 18 essential resources daily, including 5 fire engines, 2 aerials, 2 battalions, 1 safety unit, 3 squads, 4 ambulances, and 1 blocking unit. In addition to these, we have extra resources available to support us during special circumstances, such as winter weather events, wildfires, and other large-scale emergencies. This flexibility allows us to respond effectively and provide the highest level of service to our residents, no matter the situation. We remain committed to maintaining readiness and ensuring the safety of our community.



Serving Our Community

Our firefighters work 24-hour shifts, followed by 48 hours off. We rotate through three shifts—A, B, and C. This system ensures that we are fully staffed and ready to respond to emergencies around the clock, 365 days a year.

If you'd like to meet your local firefighters, we would love to have you visit one of our stations! To schedule a visit, simply fill out the form at pflugervillefire.org/scheduleavisit. We look forward to welcoming you!

242 Total Employees

209 Firefighters

48 Paramedics

61 Paramedic Graduates

160K Population Served

77 Square Miles



New Blocking Unit

We added a blocking unit to our fleet to improve safety for both the community and our firefighters by alerting drivers early during road incidents. Drivers should always remember to **MOVE OVER AND SLOW DOWN** when they hear sirens or see emergency lights.



When you need us, we'll be there.

2024 Highlights

13,744 Total Service Calls

As your Emergency Services District (ESD), we are first to respond in all types of emergencies- whether it's a fire, medical emergency, water rescues, or other urgent call. Take a look at the types of calls we responded to in 2024.



10,553 Total Medical Calls

In addition to responding to fires, our firefighters are trained to handle medical emergencies. All of our team members are certified EMTs or Paramedics, allowing them to provide critical care during medical calls. Whether it's a cardiac arrest, trauma, or respiratory distress, our highly trained professionals offer life-saving interventions and ensure quick transport to medical facilities. Their ability to respond to both fire and medical emergencies ensures that we are always ready to protect and serve our community in every situation.



Firefighter educating youth



Vitals being monitored by an EMT

MEDICAL



3,311

Patients Transported by One Of Our Medic Units



2,021

Patients Had At Least One EKG Performed



1,848

Patients Had IV Access Established



2,682

Motor Vehicle Accidents



895

Cardiac Related Emergencies



247

Strokes



323 Fires



Cooking is the leading cause of house fires

Follow these tips to keep you and your family safe:

- * Always use a timer when cooking.
- * Stay with the stove. Never leave the kitchen when cooking.
- * If you must leave the kitchen when cooking, take something like a spatula or oven mitt with you so you don't get distracted. This is a visual reminder to get back to the kitchen quickly.

DID YOU KNOW?

We respond to fewer fires than medical calls, but fires require significantly more resources, personnel, and a longer on-scene presence to ensure safety and effective resolution.



161 Outdoor Fires



103 Structure Fires



59 Vehicle Fires

RISK REDUCTION



1,525

Fire and Life Safety Inspections



2,760

Fire Alarm and Sprinkler System Checks Conducted



837

New Development Plan Reviews Conducted

We don't just respond to fires; we also take preventative measures to ensure buildings are built and maintained according to fire codes, helping to reduce the risk of fire before it starts.

DEPLOYMENT



100

Total Deployment Days



7,055

Hours Spent on Deployment



100%

Upfront Costs Reimbursed to the Department

In addition to serving our local community, we provide support for emergencies across the state. In 2024, we assisted with 7 large-scale events by deploying firefighters and resources.



When you need us, we'll be there.

2024 Highlights



Pflugerville Prop A

In November, ESD 2 voters were asked whether they wanted to eliminate the half-cent sales tax currently allocated to the fire department.

A Year of Uncertainty

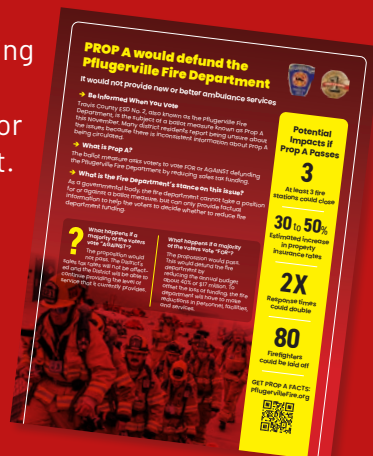
2024 was a year of uncertainty for the fire department. The possibility of losing our sales tax revenue would have meant losing up to 40% of our budget. This created challenges in moving key projects forward. We had to postpone hiring for our cadet academy, plan for projects without knowing if they could be funded, delay equipment purchases, and redirect staff focus toward educating the community about the election.

Thank You to The Voters

Such a drastic reduction in funding could have had serious consequences for the community, including the closure of fire stations, layoffs of firefighters, increased response times, and potential increases in property insurance rates. We're grateful to say that our community stood by us, showing their support at the polls.

Proposition A failed with nearly 70% voting against it, ensuring continued funding for the Fire Department.

Thank you!



Watch our 2024 year in review:

bit.ly/3Yrz7Jc



Budget And Finance

Over the past year, we have continued to prioritize fiscal responsibility and transparency in our financial practices. We are proud to have earned three Financial Transparency Stars from the Texas Comptroller of Public Accounts, recognizing our commitment to traditional financial transparency, debt obligations, and open government and compliance. Additionally, we are honored to have received a Distinguished Budget Award from the Government Finance Officers Association (GFOA)



for the second year in a row, which highlights our dedication to sound financial management and effective budgeting practices. These awards reflect our ongoing commitment to keeping the community informed and ensuring that we manage public resources responsibly.



Scan to access
the 2024 Budget

pflugervillefire.org/transparency



Smoke Alarms Save Lives



In 2024, we tragically experienced two fire-related fatalities—the first in over 20 years. This highlights the critical importance of working smoke alarms. Smoke alarms save lives by providing vital time to escape a fire. We urge all community members to regularly test and maintain their alarms. Together, we can reduce fire-related deaths and keep our families safe.

Just because you have smoke alarms mounted in your home does not mean they are working.

Here are tips to keep your alarms in working order:

- * Press the test button on your smoke alarms monthly.
- * Replace batteries every year.
- * Replace the whole alarm every 10 years

If you have questions about your smoke alarms, please call:

**NON-EMERGENCY
SMOKE AND CARBON MONOXIDE
ALARM HOTLINE**



512-989-4516



When you need us, we'll be there.

Tour Your Local Fire Station

Curious about what it's like inside your neighborhood fire station? Our station tours are a great way for individuals and families to meet the firefighters, check out the fire trucks and gear, and learn more about fire safety. Whether you're a parent, teacher, or just a community member with questions, we'd love to show you around.



Scan to request
your tour today!

bit.ly/42lg4Nk



District Map

While we're known as the Pflugerville Fire Department, our service area spans far beyond the city limits. We proudly protect not only the City of Pflugerville but also Wells Branch, and other parts of the Austin and Pflugerville extraterritorial jurisdiction (ETJ).

We operate out of eight strategically positioned stations, allowing us to deliver rapid response throughout the district.

STATION 1
203 E Pecan St
Pflugerville, TX

STATION 2
15300 Bratton Ln
Austin, TX

STATION 3
2301 Kelly Ln
Pflugerville, TX

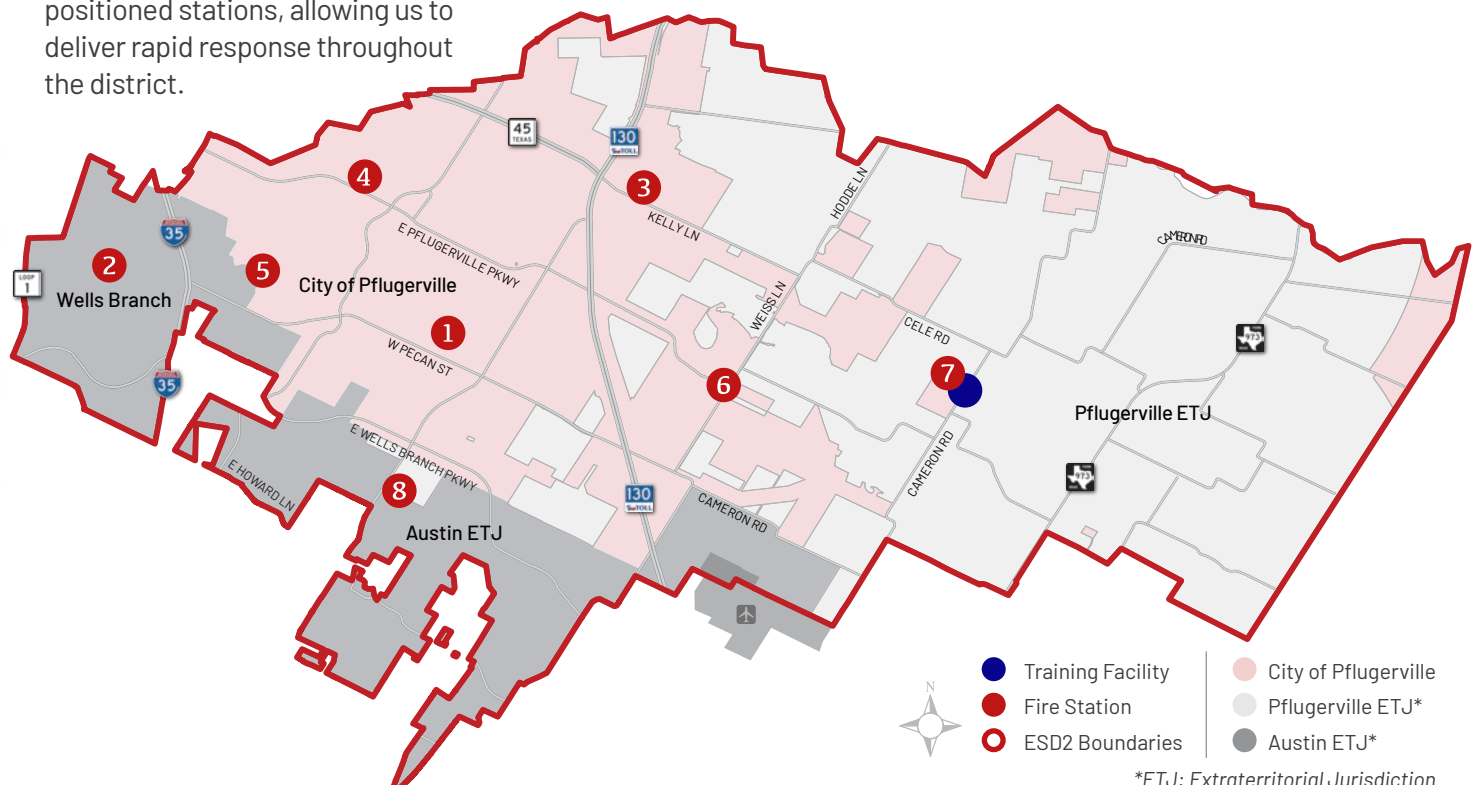
STATION 4
911 Pflugerville Pkwy
Pflugerville, TX

STATION 5
1541 Pflugerville Loop
Pflugerville, TX

STATION 6
17221 Weiss Ln
Pflugerville, TX

STATION 7
TEMPORARY FACILITY
18412 Cameron Rd
Manor, TX

STATION 8
TEMPORARY FACILITY
2101 Crystal Bend Dr
Pflugerville, TX



*ETJ: Extraterritorial Jurisdiction