

Annual Report

Travis County Emergency Services District No. 2



2025

Sign up for our monthly email list to get:

- * Invitations To Fire Station Open Houses & Special Events
- * Smoke Alarm Battery Check Reminders * Seasonal Safety Tips



[pflugervillefire.org/
newsletter](https://pflugervillefire.org/newsletter)



When you need us, we'll be there.

About Us



Meet Our Commissioners

The Board of Commissioners is composed of individuals carefully selected to provide thoughtful leadership and oversight of emergency services for our community. Appointed by the Travis County Commissioners Court, each commissioner brings valuable experience, perspective, and a strong commitment to public service.

Their appointment reflects a high level of trust in their ability to guide the district with integrity and accountability. Working collectively, the Board helps ensure emergency services are delivered effectively while public resources are managed responsibly in service of the residents of ESD 2.



Rico Reyes
President



April Griffin
Vice President



Mike Howe
Treasurer



Robert Turner
Assistant Treasurer



Randall Reese
Secretary

A Message From Fire Chief Nick Perkins

This past year, our department remained focused on providing dependable, high-quality emergency services while operating within a stable revenue environment. With tax revenues essentially flat, we have been deliberate in how resources are used and have prioritized readiness, training, and response while maintaining a strong commitment to fiscal responsibility.

Through careful planning and operational efficiency, we continue to make the most of the resources entrusted to us. This approach allows us to meet current service demands while positioning the department for the future. In the year ahead, we will begin planning efforts for a permanent facility at Station 8, ensuring long-term sustainability and thoughtful growth rather than reactive solutions.

I am proud of the dedication shown by our personnel and grateful for the continued trust and support of our community. It is an honor to serve and protect the residents of ESD 2 through our mission of providing public safety services to the community.



Nick Perkins
Fire Chief



When you need us, we'll be there.

Resources

Our Resources and Coverage

Our fire department operates from eight strategically located, fully staffed stations to ensure rapid response across the community. We provide emergency services around the clock and maintain the flexibility to scale our response for large-scale incidents, severe weather, and other special circumstances.

In addition to our core operations, we are proud to partner with STAR Flight at our ninth Station. STAR Flight is the only 24/7 aerial emergency medical service in Texas, delivering highly specialized capabilities including emergency medical transport, search and rescue, swift-water and high-angle rescue, fire suppression, aerial reconnaissance, and law enforcement support. Together, these resources strengthen our ability to protect lives and property and ensure our community receives the highest level of service every day of the year.

Drones

Although you may not see them driving down the street, drones are an important part of our fleet. Equipped with high-resolution cameras and thermal imaging, drones give our crews a safe and efficient way to assess incidents from above.

This real-time aerial perspective helps incident commanders evaluate hazards, monitor fire conditions, and make informed decisions. By providing visibility in low-visibility conditions and reducing the need to

place firefighters in unstable or dangerous areas, drones play a critical role in improving on-scene safety. They also allow for faster, more accurate assessments, helping crews make timely decisions that can limit damage and improve outcomes.

Overall, they enhance efficiency, strengthen firefighter safety, and improve our ability to protect lives and property throughout the community.



Since being added to our fleet, drones have been used on a variety of calls and have become a regular part of our operations. Here are three examples of when we used them in 2025:

Grass Fires

A bird's eye view helped locate a fire in tall grass that was not visible from ground level.

Nighttime Rescue Search

Thermal imaging helped crews quickly conduct a nighttime search for a missing person at the lake.

Remaining Hot Spot

Thermal imaging helped identify hotspots in a house fire that were not accessible from the ground.

263	Total Employees *including cadets
213	Firefighters
65	Paramedics
64	Paramedic Graduates
160K	Population Served
77	Square Miles



When you need us, we'll be there.

2025 Highlights

14,389 Total Service Calls

As your Emergency Services District (ESD), we are first to respond in all types of emergencies- whether it's a fire, medical emergency, water rescue, or other urgent call. Here's a glimpse at some of the calls we ran in 2025.

10,774 Total Medical Calls

In addition to fighting fires, our firefighters are fully trained to respond to medical emergencies. Every member of our team is a certified EMT or Paramedic, equipped to provide critical care on scene. From cardiac arrests and traumatic injuries to respiratory emergencies, our professionals deliver life-saving interventions and ensure rapid transport to medical facilities. Their dual expertise in fire and medical response ensures we are always prepared to protect the community in any emergency.



Cadets practicing EMS skills

MEDICAL



3,390

Patients Transported by One Of Our Medic Units



2,100

Patients Had At Least One EKG Performed



1,892

Patients Had IV Access Established



3,301

Motor Vehicle Accidents



958

Cardiac Related Emergencies



106

Strokes



When you need us, we'll be there.



346 Fires



Cooking is the leading cause of house fires

Follow these tips to keep you and your family safe:

- * Always use a timer when cooking.
- * Stay with the stove. Never leave the kitchen when cooking.
- * If you must leave the kitchen when cooking, take something like a spatula or oven mitt with you so you don't get distracted. This is a visual reminder to get back to the kitchen quickly.

DID YOU KNOW?

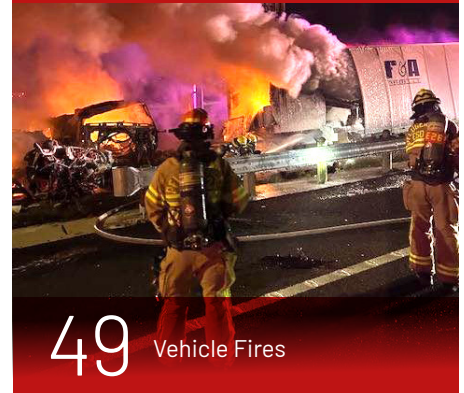
We respond to fewer fires than medical calls, but fires require significantly more resources, personnel, and a longer on-scene presence to ensure safety and effective resolution.



181 Outdoor Fires



116 Structure Fires



49 Vehicle Fires

RISK REDUCTION


1,324

Fire and Life Safety Inspections


3,114

Fire Alarm and Sprinkler System Checks Conducted


645

New Development Plan Reviews Conducted

We don't just respond to fires; we also take preventative measures to ensure buildings are built and maintained according to fire codes. This proactive approach helps reduce the risk and severity of fires.

STATE LEVEL SUPPORT


107

Total Deployment Days


5,416

Hours Spent on Deployment


100%

Upfront Costs Reimbursed to the Department

In 2025, our firefighters and resources were deployed to assist with nine large-scale events, helping protect communities beyond our district across the state.



When you need us, we'll be there.

2025 Highlights

Budget and Finance

Throughout the year, the Department maintained a strong focus on fiscal responsibility, transparency, and careful financial planning. With revenues remaining steady, we continued to prioritize thoughtful budgeting and strategic resource allocation to meet operational needs and community priorities. Our commitment to high standards in financial management is reflected in the three Financial Transparency Stars from the Texas Comptroller of Public Accounts and the Distinguished



Budget Award from the Government Finance Officers Association (GFOA). These distinctions highlight our ongoing dedication to accountability, transparency, and responsible stewardship in serving our community.



Scan to access the 2025 Budget

pflugervillefire.org/transparency



Training Facility Opening

This year we opened our new training facility to enhance the effectiveness and efficiency of our firefighter training programs. Firefighters in Texas are required to complete annual training to maintain certification, and having a dedicated space allows our team to train more frequently and thoroughly to meet those standards. More than 10 years in the making and first identified in a previous strategic plan, this facility has now come to fruition and represents a significant investment in our department's long-term growth.



When you need us, we'll be there.

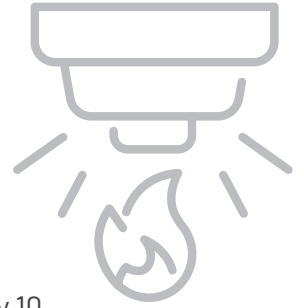
Smoke Alarms Save Lives

Smoke alarms and carbon monoxide (CO) alarms play a critical role in providing early warning during emergencies, giving families valuable time to escape. In 2025, we were awarded a FEMA grant that allowed us to install smoke and CO alarms at no cost to residents in designated areas of our community. Through this funding, we installed nearly 2,400 smoke and CO alarms, positively impacting over 2,000 residents.

Just because smoke alarms are mounted in your home does not mean they are working.

Here are some tips to keep your alarms in working order:

- * Press the test button on your smoke alarms monthly.
- * Replace batteries every year.
- * Replace the whole alarm every 10 years.



If you have questions about your smoke alarms, please call:

NON-EMERGENCY SMOKE AND CARBON MONOXIDE ALARM HOTLINE



512-989-4516



Come get Pfired Up!

Our upcoming Pfired Up Teen Camp on July 14-15, 2026, gives students entering 9th or 10th grade the opportunity to experience what it's like to be a firefighter.

During this two-day, hands-on camp, participants learn about emergency response, teamwork, and the skills required in the fire service. Pfired Up is designed to inspire the next generation while providing a realistic look at a career dedicated to serving the community.



REGISTER HERE:



<https://www.pflugervillefire.org/pfired-up-day-camp-for-teens>





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Tour Your Local Fire Station

Curious about what it's like inside your neighborhood fire station? Our station tours are a great way for individuals and families to meet the firefighters, check out the fire trucks and gear, and learn more about fire safety. Whether you're a parent, teacher, or just a community member with questions, we'd love to show you around.



Scan to request your tour today!

pflugervillefire.org/scheduleavisit

District Map

While we're known as the Pflugerville Fire Department, our service area spans far beyond the city limits. We proudly protect not only the City of Pflugerville but also Wells Branch, and other parts of the Austin and Pflugerville extraterritorial jurisdiction (ETJ).

STATION 1

203 E Pecan St
Pflugerville, TX

STATION 2

15300 Bratton Ln
Austin, TX

STATION 3

2301 Kelly Ln
Pflugerville, TX

STATION 4

911 Pflugerville Pkwy
Pflugerville, TX

STATION 5

1541 Pflugerville Loop
Pflugerville, TX

STATION 6

17221 Weiss Ln
Pflugerville, TX

STATION 7

18412 Cameron Rd
Manor, TX

STATION 8

2101 Crystal Bend Dr
Pflugerville, TX

STATION 9

19915 FM 973, *unstaffed*
STAR Flight shared
helibase

